

OPERATIONS MANAGER

LEVEL 5


Ofsted
Good
Provider
October 2019

ABOUT

An Operations Manager Apprentice will gain knowledge and skills such as:

- How to provide leadership and people management.
- How to keep up to date with IT and digital interventions such as Artificial Intelligence (AI) and software that can be used in their sector.
- How to analyse, interpret and cascade data to enable tracking, trend analysis and metric reporting to enable decision making for managing objectives and targets
- How to manage and influence activities and projects within budget and resources to deliver change and continuous improvement
- How to collaborate with and manage stakeholder relationships
- How to lead the creation and implementation of their resource plans considering future organisation needs and impact on change requirements
- How to interpret and comply with relevant legislation and regulation and the impact on their organisation
- How to lead and manage the team to ensure the application of equity, diversity, and inclusion principles
- How to lead the team and individual training needs and support continuous professional development
- How to communicate complex information to build understanding and drive team and organisational performance
- How to manage activities which drive the organisation's sustainability goals

- How to build and manage internal relationships and collaborate with colleagues to enable cross-team working
- How to lead and respond to risk management, assessing the opportunities which could affect individual and team performance, and finding solutions that meet their needs
- How to develop and implement their operational plan that aligns with the strategic direction of the organisation

ENTRY REQUIREMENTS

The entry requirement for this apprenticeship will be decided by Northwest Education and Training but may typically be five GCSEs at Grade C or higher.

TYPICAL JOB ROLES

- Operations Manager
- Regional Manager
- Divisional Manager
- Department Manager
- Specialist manager
- Middle Manager
- Store Manager
- A variety of Specialist Managers



Connect with Us



WWW.NWEAT.CO.UK



DURATION: 18 MONTHS

For apprentice to complete.

EPA REQUIREMENTS

At the end of an apprenticeship, learners are required to carry out End-Point Assessment.

The EPA components for this standard are:

Professional Discussion Underpinned by a Portfolio of Evidence • Project Report, Presentation and Questioning

HOW IT WORKS



1. SCOPING SESSION

We provide an initial scoping session, which includes everything from mapping the Job Role to the correct Level Apprenticeship, agreeing delivery programmes and helping employers understand the apprenticeship funding process.



2. ENROLMENT

We enrol/induct the learners and explain how a bespoke delivery plan, based on the requirements of the business, will work in practical terms.



3. DELIVERY

Over the duration of the training we support the learners in the workplace with face to face and remote sessions. We also support the apprentices' mentor and/or line manager's involvement in overseeing the Apprenticeship training.



4. ASSESSMENT

We arrange all relevant End-Point Assessment and prepare the learner on what to expect during End-Point Assessment.



5. CERTIFICATION

Following the successful completion of the training the learner receives their certification.



Call Us: 0151-526-4949



Email Us: info@nweat.co.uk



WWW.NWEAT.CO.UK